



Metaxa Hospitality Group

WATER POLICY

2026



Metaxa Hospitality Group

Water Policy

Metaxa Hospitality Group | Validation year 2026

Vision & Framework

This policy applies to Metaxa Hospitality Group and covers the activities and services of the Group's hotel properties where water use and management constitute a material part of their operations.

Water is one of the most critical natural resources, both for the proper functioning of ecosystems and for the operation of the Group's hotel properties. Activities ranging from irrigation and hotel-based agricultural practices to facility operations and guest hospitality depend on the availability, quality, and sustainable management of water resources.

Metaxa Hospitality Group approaches water management responsibly, with the aim of ensuring the rational use and protection of water resources. Water management forms an integral part of hotel operations, the hospitality experience, and the Group's overall environmental performance.

The management of water resources is aligned with the Group's Sustainability Strategy and takes into account internationally recognized frameworks, including the United Nations Sustainable Development Goals (SDGs), and particularly SDG 6 – Clean Water and Sanitation, promoting efficient water use, the protection of water quality, and responsible management of related impacts.

Strategic Approach

The Group's strategic approach to water management is based on the following key areas::

- **Water Quality**

Priority is given to ensuring the quality of water used within the Group's facilities, in accordance with applicable requirements and depending on its intended use.

Monitoring water quality, the appropriate management of irrigation water, and the proper maintenance of relevant infrastructure are key elements of the Group's approach.

Appropriate measures are implemented to prevent pollution or unauthorized discharges that could adversely affect the quality of water resources or wastewater systems.

- **Water Quantity**

Water conservation and rational allocation across all operations are key objectives. Techniques such as drip irrigation, automated watering systems, night-time irrigation, and low-flow filters are implemented to reduce losses and limit dependence on regional water reserves, especially in areas characterized by seasonal scarcity.

- **Water Quantity**

Water conservation and the rational use of water across different operations constitute a key priority for the Group.

Through practices such as drip irrigation, automated irrigation, night-time watering, and the use of flow-reduction equipment, the Group seeks to reduce water losses and improve water-use efficiency.

Particular attention is given to monitoring water consumption during periods of high demand and in areas where available water resources may be subject to increased pressure.

- **Access to Water**

The Group seeks to ensure adequate and safe water supply for its facilities through licensed sources, including municipal networks and licensed boreholes.

At the same time, local water availability conditions and the needs of local communities and ecosystems are taken into account when managing water consumption and water supply sources.

During periods of increased water scarcity or limited availability, additional water conservation and consumption management measures may be implemented, depending on local and operational conditions.

- **Sanitation & Hygiene**

All facilities related to water use, including tanks, storage systems, filters, distribution networks, and irrigation systems, are maintained and inspected in accordance with applicable technical, health, and regulatory requirements.

Personnel involved in relevant activities are informed and trained, according to their roles, in the safe management of water systems, the identification of potential risks, and the timely reporting of malfunctions or leaks.

Responsible Water Management Practices

Depending on the technical and operational capabilities of each hotel property, practices implemented or considered include:

- the use of low-flow systems in taps, showers, and other appropriate installations;
- regular inspections and timely repair of leaks
- monitoring of consumption through meters or submeters
- optimization of irrigation schedules based on seasonality, weather conditions, and planting requirements
- preference for plant species with lower irrigation requirements, where appropriate for the local environment

Monitoring & Indicators

The implementation of this policy is periodically evaluated through the monitoring of specific quantitative and qualitative indicators.

More specifically, water consumption and abstraction data are recorded on a regular basis and are used to monitor the water performance of the Group's hotel properties and identify significant deviations.



Indicative indicators may include:

- total water consumption
- water consumption per guest night
- water consumption by water supply source
- water consumption for irrigation
- progress against the Group's relevant water management and consumption reduction targets

The data are used to assess water performance, identify opportunities for improvement, and support the development of appropriate water conservation measures.

Training & Awareness

The Group recognizes that effective water management requires not only technical measures, but also appropriate training and active engagement of employees and guests.

Within this framework:

- Employees are informed and trained on water management issues, with an emphasis on conservation and responsible use
- Guidelines and procedures are in place for reporting faults, leaks, or potential issues related to water quality
- Guests are encouraged to contribute to water conservation through appropriate and discreet communication in guest rooms, common areas, and digital channels
- Training and awareness materials may be periodically updated, taking into account operational needs, regulatory requirements, and developments in water management practices

Oversight & Improvement

The effective implementation of the Water Policy requires consistent monitoring and continuous adaptation mechanisms.

The implementation of the policy is monitored centrally by the Group's Sustainability and Property Departments, in collaboration with Management and the Maintenance Departments of the hotel properties.

Within this framework, available water consumption and supply data are collected and assessed, relevant indicators are monitored, and progress in the implementation of the Policy and achievement of related targets is periodically reviewed.

The Policy may be updated when new regulatory requirements arise, local water availability conditions change, operational needs evolve, new targets are established, or findings emerge from its implementation.

Any proposals for revision or amendment are reviewed by the relevant departments and the Group's Management and, where approved, are incorporated into the respective updated version of the Policy.

Emmanouil Borboudakis

COO

Metaxa Hospitality Group





Metaxa Hospitality Group